

## **The Platinum Program**

Regular HVAC maintenance is essential for ensuring the longevity of heating and cooling systems. However, the busy nature of modern life may result in overlooking the importance of maintenance. The HVAC Platinum Maintenance Plan addresses this issue by facilitating the upkeep of HVAC systems and providing cost-saving measures.

Ignoring issues until they break leads to costly repairs at inconvenient times. While we offer emergency HVAC service, our Platinum maintenance members rarely need it. We monitor wear and tear on your HVAC units, allowing us to service moving parts before failure occurs.

The Platinum HVAC Preventative Maintenance plan provides full home protection. We examine and optimize your HVAC system, including air conditioners, heaters, and humidifiers. This results in better efficiency, improved indoor air quality, and fewer repairs. Additionally, you get priority bookings and discounted service calls if issues occur.

### **Our Platinum Maintenance Agreement Includes:**

- Priority service over non-agreement customers.
- Written report on our findings and recommendations on equipment.
- Lower fees for calls during business hours (Monday-Friday).
- System maintenance starting at \$24/month.

### **Heating Equipment**

- Analyze heat exchangers for issues.
- Test safety controls.
- Confirm exhaust vent airflow.
- Test carbon monoxide levels.
- Clean burners and pilots.
- Inspect the blower motor and wheel.
- Cycle and inspect operating controls.
- Check gas lines for leaks and wear.
- Inspect line voltage and wiring.
- Check the furnace for mold and mildew.
- Measure indoor humidity.
- Replace air filters upon request.

## **Air Condenser Equipment**

- Clean and inspect condenser coils for faults.
- Inspect the blower motor and wheel.
- Test indoor humidity levels.
- Measure refrigerant levels.
- Inspect refrigerant lines for leaks and insulation.
- Inspect the condensate line for proper drainage.
- Inspect all electrical connections.
- Replace air filters upon request.

## **Humidifier**

- Check for mildew and mineral deposits.
- Inspect the condensate system.
- Confirm that the water feed line provides adequate flow.
- Test the humidifier for proper operation.
- Measure indoor humidity levels
- Replace the evaporation pad when requested.

From furnaces and heat pumps to humidifiers and air conditioners, an HVAC preventative maintenance plan can save you money. The Platinum program offers the most comprehensive HVAC maintenance plan in the Chicago area.

In the Chicago area, heating and air conditioning are not merely conveniences but essential services. It is advisable to address your HVAC system's maintenance before an emergency arises. Please contact us at 847-657-0909 for further information or consider enrolling in our Platinum program. Both your HVAC system and your budget will benefit from this proactive approach.